

TRAILMASTERS SAFARI BOOKING TERMS and CONDITIONS (Form TM/MAS/325)

Bookings can only be accepted by TRAILMASTERS (Int) Ltd subject to the following conditions.

- A) The terms and conditions of any other company utilised by TRAILMASTERS (Int) Ltd in the formation of our travel Safaris will apply in addition to these terms and conditions.
- B) A deposit of £200 per person must be paid at the time of booking with the balance to be paid not later than 8 weeks before the date of departure. The booking will be cancelled if the outstanding amounts are not received before the date due. Cancellation charges will then apply. A late booking, one less than 8 weeks before departure will require full payment at the time of booking.
- C) The person who signs the TRAILMASTERS (Int) Ltd booking form does so on behalf of all those listed on it and is responsible for ensuring that all those listed have read the booking Terms and Conditions and agree to abide by them.
- D) When the completed Booking Form together with the required deposits have been received the reservation will be confirmed by TRAILMASTERS (Int) Ltd in writing.
- E) The following charges will apply following written cancellation by a client.
- | | 10+ weeks before departure | Deposit |
|--|-----------------------------|---------|
| | 6-10 weeks before departure | 50% |
| | 0-6 weeks before departure | 100% |
- 1) The terms and conditions in the event of cancellation by any other company utilised by TRAILMASTERS (Int) Ltd will also apply.
- 2) If TRAILMASTERS (Int) Ltd are compelled to cancel a Safari before departure a full refund of all moneys paid to TRAILMASTERS will be made. This will only occur in circumstances outside the control of TRAILMASTERS (Int) Ltd or if the minimum number of six client vehicles is not achieved also if geophysical or climatic conditions in the opinion of TRAILMASTERS (Int) Ltd may have a detrimental effect on the Safari group. Notification of any such cancellation will be given up to 8 weeks before departure.
- 3) If war, threat of war, civil unrest, strikes, terrorist activity, client action or any other event outside the control of TRAILMASTERS (Int) Ltd delays, alters, impacts or extends the Safari TRAILMASTERS (Int) Ltd cannot accept responsibility or liability for any resulting loss, expense or damage and no refunds will be made.
- 4) You may cancel and transfer to another (subject to availability) Safari, within the current season, without penalty providing at least 6 weeks notice is given.
- F) Mechanical assistance by the TRAILMASTERS Support Team will be limited to assisting in the recovery of the client vehicle to the nearest point of assistance, major town or garage. However every effort will be made to assist in facilitating on-site or on route repairs. In the event of the mechanical breakdown of a client vehicle due consideration must be given to the whole group and to the continuation of the Safari. This may involve the client opting for various continuation arrangements and/or later recovery of the vehicle. Details are available on request.
- G) Medical assistance will be limited to Advice and Guidance, First Aid and Recovery to the nearest point of assistance from regular medical services. A comprehensive first aid kit must be carried in the clients vehicle. It is a **CONDITION OF BOOKING** that you have secured comprehensive personal travel insurance for the Safari and except that no accident, injury or loss liability whatsoever lies with TRAILMASTERS (Int) Ltd. You will be asked to provide details of your travel/health insurance before departure.
- H) TRAILMASTERS (Int) Ltd will NOT increase prices quoted at the time of booking but reserve the right to change service suppliers, information pack, brochure, route or itinerary whilst still maintaining the essential spirit of the Safari.
- I) TRAILMASTERS (Int) Ltd will use its best endeavours to ensure that none of the ingredients of your Safari will be altered. However, because arrangements are made many months ahead of departure and because of the unpredictability of travel in some areas, certain local facilities and/or routes may not be available during the Safari. TRAILMASTERS SAFARIS enter some of the more remote regions of North Africa and are not ordinary package holidays and are not for people who cannot tolerate unpredictable situations or the unexpected. TRAILMASTERS (Int) Ltd cannot accept any responsibility for such occurrences and if in doubt then please do not book your holiday with Trailmasters.
- J) Should any client, vehicle or action, in the opinion of the TRAILMASTERS Safari Leader, be considered prejudicial to the integrity, safety, security or any other aspect of the Safari the client concerned will not be allowed to continue, and no refund of money will be made.
- K) The minimum requisite number of participants is 6 client vehicles, if this number is not achieved TRAILMASTERS reserve the right to cancel.
- L) In the event of a complaint the on-site Safari Leader must be informed immediately to ensure on the spot rectification whenever possible. In any event complaints should be made to TRAILMASTERS (Int) Ltd in writing, within 14 days of the Safari end.
- M) Signing the TRAILMASTERS booking form means that you, and other members of your party have read this document (TM/MAS/325), including the "Important Information Before Booking" section that follows, received the current brochure and that you are in full agreement with the contents of all the aforementioned.
- N) Information given in all brochures, leaflets and advertising is given in good faith by TRAILMASTERS (Int) Ltd at the time of print, but unless specifically stated, shall not form any part of the contract.
- O) TRAILMASTERS (Int) Ltd reserve the right to refuse a client booking without giving reasons.
- P) **BREAKAWAY:** If for any reason individual clients, parts of or the entire group wish to divert, explore or leave the remaining group or depart from the set itinerary or agreed route, the Safari Leader **MUST BE INFORMED**. Thereupon and unless expressly agreed those client/s involved will no longer be the responsibility of TRAILMASTERS or their staff either during the period of their absence or for the remainder of the Safari, and no refund of money will be given.
- P) This contract and the conditions therein shall be governed by the Laws of England and Wales.

P.T.O.

IMPORTANT INFORMATION YOU SHOULD CONSIDER BEFORE BOOKING

STARTING POINT: ROUTES AND ITINERARIES: All Moroccan Safari dates are from ALGECIRAS (nr Gibraltar) , Southern Spain. Exact location and details will be provided in good time. No two Safaris are ever the same. Although we intend following the routes broadly detailed in our pre trip itinerary, we sometimes change our day to day route for a variety of reasons: climate, road and track conditions, if political or security conditions demand, or if so directed by legal authorities. Also, we may simply find that unexpected hospitality, a local festival can determine our exact route and itinerary, making each Safari unique. In the latter case full agreement from the entire group will be sort. We must emphasise that the proposed routes and itineraries described in our pre Safari information are statements of intention only. When booking a Safari you must accept that the itinerary and route may vary from that described. Please bear in mind that it is not always possible to let you know of any changes to the itinerary- especially if you are reading Safari destinations many months before travelling - until commencement of the Safari.

SECURITY & FOREIGN OFFICE ADVICE: The British Foreign Office provides reports about the political and security situation in Morocco. TRAILMASTERS will supply information on request. However, if you are concerned about any political or security situation you should contact your own governments travel advice department. The telephone number of the British Foreign Office Travel Advice Unit is 0207 270 4192. Information is also displayed on Ceefax (BBC 2) pages 564 onwards. The Moroccan tourist office telephone number is 0207 437 0073.

PASSENGER ACCIDENT INSURANCE: All Motor and Activity Sports can be hazardous and you should be aware of this prior to booking. Vehicle insurance, purchased at the Moroccan border, includes either very limited passenger accident liability or none at all, and provides 3rd Party cover only.

ACCOMMODATION: Although the concept of a TRAILMASTERS overland 4x4 Safari Holiday is based on camping and Auberge accommodation, every area we visit is different. The type, standard of accommodation and facilities WILL not always be of a western standard and occasionally may be non-existent at some locations, this will certainly be the case at any wilderness camp-sites. This should be taken into account and if in doubt please contact TRAILMASTERS for further information before booking.

VISAS: At the present time no visas are required for UK and most European citizens visiting Morocco. Other nationalities should make enquiries or contact TRAILMASTERS for further information at the time of booking.

PASSPORTS: All clients must be in possession of a full passport. It should be valid for 3 months after the finishing date of the Safari. Your passport should have at least one blank page for the country to be visited. The photo should be easily recognisable as you now appear. If you need a new passport, we urge you to apply in plenty of time. British Passports can take considerable time to be issued in the UK at peak times.

HEALTH & VACCINATIONS: Vaccinations, immunisation requirements and health recommendations change frequently. You should check with TRAILMASTERS and/or with your own G.P. The Dept of Health issue a " Health for Travellers" leaflet via their 0800 555 777 phone line But we recommend your tetanus is up to date, you have Hep A and B vaccinations, and children are vaccinated for Measles (MMR).

THE PRICE OF A TRAILMASTERS SAFARI TO MOROCCO DOES NOT INCLUDE: Day to day food other than meals clearly indicated and included on the itinerary, any hotel/auberge accommodation, optional extras; travel insurance; personal spending; fuel; ferry costs (UK-Spain and Spain-Morocco); passports; visas; vaccinations; personal taxes and all other items of a personal nature.

PERSONAL SPENDING: Some people spend very little once on one of our Safaris. Your spending will vary from area to area and depends on the local economy, whether you are in the desert/mountains where it is hard to spend money or in an area where there is a lot to buy. Of course your personal choice and requirements will also have a bearing on your expenses. However as a minimum, you should allow enough personal spending money to cover fuel costs, souvenirs, day to day food and drinks etc. £15 a day per person should cover the cost of food and drinks if purchased in local markets. As a rough guide diesel fuel at the time of writing was between 60p and 70p per litre. We recommend that you take along an emergency fund **that you do not intend to use** remembering the need to be repatriated, though these occurrences are very rare. .Credit cards can be useful, but do not rely on them entirely as in some areas you still cannot use them

CLOTHING & EQUIPMENT: Information on recommended clothing and equipment will be sent in your pre-trip information pack once your booking has been received. Most will be items that you already have and not of a specialist nature. Some you may need to buy i.e. good quality sleeping bag, foam/air mattress etc.

THE SPIRIT: No TRAILMASTERS 4x4 Holiday Adventure Safari is run on a "Competition, Raid or Rally" style unless otherwise stated. Routes are carefully selected to be varied and exciting but are essentially non damaging for a standard production 4x4 vehicle. However TRAILMASTERS (Int) Ltd cannot be held responsible for "driver error", reckless driving or manoeuvres where due care was not given or for acts of a deliberately destructive nature. Clients are urged to respect both the environment and inhabitants when in the country of destination. TRAILMASTERS (Int.) Ltd are unable to involve themselves in legal matters involving clients, other than notification to the appropriate consulate and notification to next of kin, particularly where the client is clearly at fault e.g drug related matters. TRAILMASTERS prime concern is that you experience a unique and exceptional holiday and have put together an effective infrastructure and itinerary to ensure this. Your willingness to participate and co-operate is essential to the success of the trip and for the enjoyment of all those taking part.

RULES: Other than the booking contract and conditions therein there are very few "Rules". Your expedition Leader will, at the commencement of the Safari/Trip, cover any known alterations to the itinerary and the expected codes of practice.

IF YOU HAVE ANY QUERIES OR REQUIRE CLARIFICATION ON ANY OF THE AFOREMENTIONED POINTS, PLEASE CONTACT TRAILMASTERS (INT) LTD ON THE NUMBERS BELOW. ONCE AGAIN, IT IS ESSENTIAL TO APPRECIATE THAT ALTHOUGH YOU WILL ENCOUNTER LARGE AMOUNTS OF "OFF ROAD" CONDITIONS IN A TRAILMASTERS (INT) LTD SAFARI, THESE TRIPS ARE NOT RUN AS A RACE, RAID OR RALLY STYLE AND ARE NOT A TEST OF VEHICLE (OR OCCUPANT) DURABILITY

**TRAILMASTERS (Int) LTD, 35 Skipwith Road, Escrick, York, YO19 6JA. Tel 01904 728461
E-mail info@trailmasters.com WEB www.trailmasters.com**